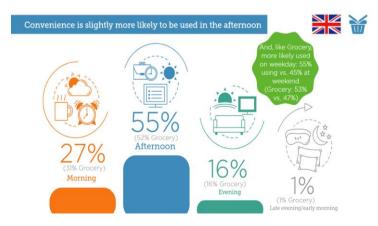
CONVENIENCE SHOPPER AND MISSION INSIGHTS



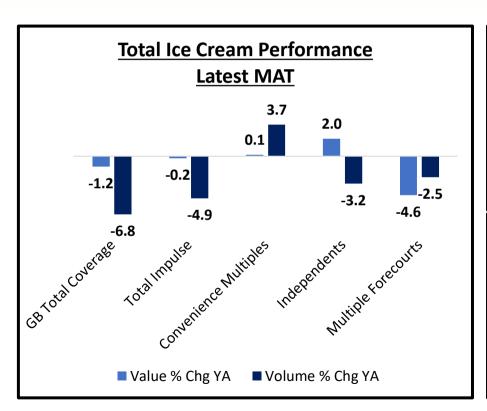


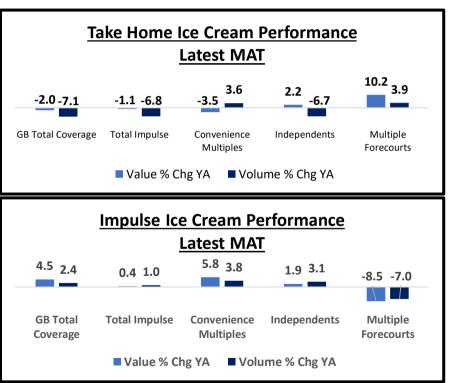




CONVENIENCE IS OUTPERFORMING IN ICE CREAM SALES GROWTH AT A TOTAL LEVEL. OPPORTUNITIES TO DRIVE GROWTH FOR TAKE HOME ICE CREAM IN CONVENIENCE

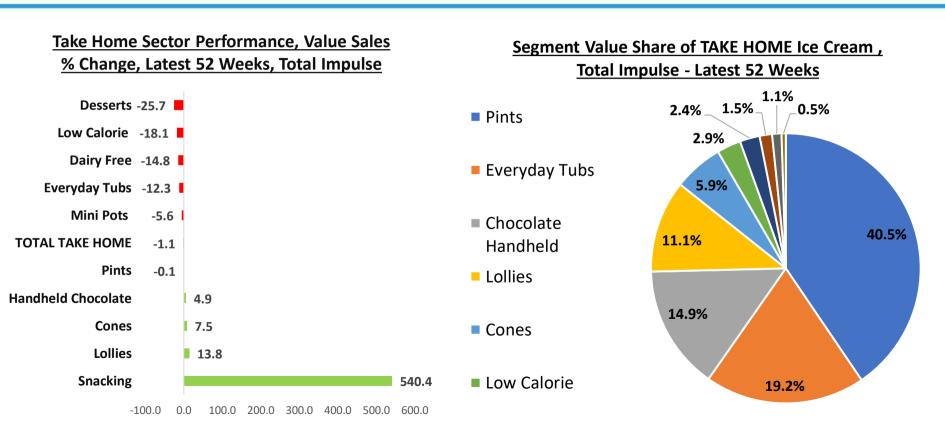






HANDHELD AND SNACKING ARE PERFORMING WELL IN CONVENIENCE WITH OPPORTUNITY TO DRIVE GROWTH IN WELLNESS





General Mills – Commercial in Confidence

CONVENIENCE CHANNEL CAN REACH & SATISFY ICE CREAM SHOPPERS BY **COVERING ALL THEIR SHOPPING MISSIONS**



Take-Home

Purchased to be stored at home and consumed at a later time

On-the-Go

Immediate Consumption (consumed within 1 hour after purchased)

Social / Special Occasion

Shopper Behaviour: Planned

Treat for Me

Shopper Behaviour: Impulsive

Complete my Meal

Shopper Behaviour: Impulsive

Treat for NOW

Shopper Behaviour: Impulsive

Ice Cream central to the mission

Ice Cream spontaneously purchased

Shopper Need State:

something to please everyone, simple flavours







I like to buy a big vanilla tub and then my kids can pimp their bowls up with sprinkles or sauce - they like to pretend they're making potions!

Shopper Need State:

indulgence, relaxation at the end of day





I usually buy different ice creams for my son during top up shops, but sometimes I get tempted by the tubs. I like to buy an indulgent flavour to treat myself

Shopper Need State:

portioned sweet treat to complement my meal





I came in for lunch and ended up getting ice cream for dessert. I like having something sweet to complete a meal and this [single servel ice cream looks nice

Shopper Need State: sweet treat, easy to eat, mid afternoon snack





I have a major sweet tooth so now that it's getting warmer, I like to pop in and grab a Cornetto to have on my walk home



Source: IPSOS Bespoke Convenience Channel research for General Mills June 2019